

case study

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Oklahoma State University

How is Oklahoma State University currently using the Docsoft software?

We are using the Docsoft:AV to automatically caption videos from our lectures and classes. We are also working on using the product to automate the captions for our VBrick system to enable us to have a completely automated capture to distribution captioned video streaming system. We have set up a "Caption Me" folder that we can simply drop a video into and come back a while later and get the captions for it.

How has Docsoft helped you save both time and money?

Automation is the key. Manually creating captions for as many videos as we produce is simply impossible and extremely expensive. Because of a new state law that requires all videos we put out must be captioned, we were forced to automate or to stop doing nearly as much video.

"....no other company I have ever bought a product from has had more support for their product after the purchase. Most companies take your money and run, but Docsoft sticks around to make sure you are happy with and nutshell, Docsoft is AWESOME!"

OKLAHOMA STATE UNIVERSITY

How does Oklahoma State University plan on using the software to meet future needs?

As we move forward with Classroom Capture systems, it is nice to know that flexibility is already built into the Docsoft system. It is also nice to know Docsoft is constantly working with industry leaders to help integrate automated captions into their products.

Since we put out hundreds of hours of video each week, without Docsoft we would not be physically able to caption every video we put out. We would no doubt be susceptible to potential lawsuits with the enactment of state law requiring each and every video we produce to be captioned. When comparing the "bang for the buck" between a professional captioning service against the cost of Docsoft:AV, it's a no brainer! Docsoft wins hands down!

We use Docsoft to handle the mandate that all videos must be captioned; however, when we have a class with a person with a known handicap we use the software to close caption the class. Docsoft allows us to balance the load between the law without sacrificing quality to the impaired while staying within budget to accomplish our goals.